

# RESOURCES AND TRANSFORMATION OVERVIEW AND SCRUTINY PANEL

## WORK PROGRAMME 2023/2024

ITEM	OBJECTIVE	METHOD	LEAD OFFICER
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16 NOVEMBER 2023			
ICT Investment Vs Benefits Realisation	To receive a KPI assessment of ICT Investment Vs Benefits Realisation (Requested by Financial Strategy T&F Group in report to Panel on 17 November 2022)	Written Report	Rich Bird / Kim Gray
Council Tax Reduction Scheme	To receive the recommendations of the Task and Finish Group	Written Report	Ryan Stevens
Corporate Plan Development	To receive an update on development of a new Corporate Plan	Written Report	Rebecca Drummond
Complaints Annual Report	To receive an annual overview of complaints received, and dealt with by the complaints team	Written Report	Karen Grimes / Amanda Wilson
Transformation Programme Update	To receive an update on progress with the Transformation Programme	Written Report	Adam Hobbs
Financial Strategy Task and Finish Group	To receive the recommendations of the Task and Finish Group	Written Report	Alan Bethune

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<b>18 JANUARY 2024</b>			
Asset Maintenance and Replacement Programme	To receive details of the proposed programme and pass any comments to Cabinet.	Written Report	Alan Bethune
Capital Strategy	To receive details of the proposed strategy and pass any comments to Cabinet.	Written Report	Alan Bethune
<b>28 MARCH 2024</b>			
Council Tax Reduction T&F – Arrangements for 2024	To agree arrangements for the Council Tax Reduction T&F meetings for 2024	Discussion	Ryan Stevens
<b>TO BE CONFIRMED</b>			
Procurement Update	To receive regular updates summarising procurement activities	Report	Gary Jarvis
Customer Services Review	To receive the Group's findings and recommendations	Written Report	Ryan Stevens